



MASTER ACCOUNT AGREEMENT

This Master Account Agreement shall govern the main terms of the account between Alpha Telecom Services Inc and .

Please ensure all information provided below is accurate and complete. Any relevant information not filled out, should be provided.

CUSTOMER INFORMATION

Business Information/ Business Name -

Street Number & Name -

City /Province or State / Postal / ZIP Code –

Country –

Main Office Telephone/ Fax -

Contact Name and Email -

TERMS OF ACCOUNT OPENING

1. The customer has read, understood and agrees to the following:

- Terms and Conditions - Business available at –

<http://alphatelecom.ca/alpha/wp-content/uploads/2017/04/TERMS-AND-CONDITIONS.pdf>

- Privacy Policy, available at –

<http://alphatelecom.ca/alpha/wp-content/uploads/2017/04/Alpha-Telecom-Privacy-Policy.pdf>

- Fair Usage Policy - Business, available at -

<http://alphatelecom.ca/alpha/wp-content/uploads/2017/04/Fair-usage-Policy.pdf>

- Service Level Agreement, available at -

<http://alphatelecom.ca/alpha/wp-content/uploads/2017/04/SLA-Agreement.pdf>

- e911 Terms of Service, available at –

<http://alphatelecom.ca/alpha/wp-content/uploads/2017/04/E911-TERMS-OF-SERVICE.pdf>

- Term Cancellation Policy & Penalties, available at –

<http://alphatelecom.ca/alpha/wp-content/uploads/2017/04/TERM-CANCELLATION-POLICY.pdf>

2. The Customer further agrees to respect the National Do Not Call List as per the CRTC's regulations available at <http://www.crtc.gc.ca/eng/telemarketing.htm>.

3. In the case where the customer has requested or requests in the future any internet services, the customer agrees to respect the anti-spam regulations as per the CRTC's requirements available at <http://www.crtc.gc.ca/eng/casl-lcap.htm>.

4. The customer hereby warrants that the caller ID information used is accurate and not a misrepresentation. In the case where Customer requires caller ID pass-through, an additional form is

required to be signed. Setting caller ID information to impersonate another entity to which the customer does not have consent from or a legal right to, is considered an unlawful use of our services.

5. The customer hereby agrees that any and all services ordered through electronic acceptance, email, and fax or verbally shall have the same legal meaning as if it were signed in original.

I have the authority to sign on behalf of

Signature _____

Print name and title _____