



CALLER ID PASSTHROUGH AGREEMENT ACCOUNT HOLDER INFORMATION

Name & Full Address of the Company -

Customer requests herewith that Alpha Telecom Services Inc. allow them to send caller ID information from their own PBX. This agreement is mandatory for all customers who wish to pass through their own caller ID (name/number).

Hence customer hereby agrees to the following terms and conditions:

Customer must ensure that the caller ID information sent on any outbound call at any time, is not intended to or would not in any way defraud the receiver of the call or impersonate an entity which customer is not.

Caller ID information sent by customer must be legitimate and representative of them.

They must ensure that the National Do Not Call list is respected at all times. For more information, see: <https://www.lnntedncl.gc.ca/index-eng>

Customer agrees that if a 911 call is made from an unregistered caller ID, a charge of \$125.00 per occurrence will be applied to the customer account.

Caller ID's that will be sent, MUST be registered with Alpha Telecom Services Inc. in order to register proper address information in the event a 911 call is placed from that caller ID. It is the responsibility of the customer to ensure that all variations of caller ID (number) used by their PBX for outgoing calls is registered with Alpha Telecom Services Inc., and updated from time to time as required.

Customer will hold Alpha Telecom Services Inc. harmless of any legal actions or erroneous operations of their system due to caller ID pass-through.

Alpha Telecom Services Inc. reserves the right to release all call records including contact information of customer to respective authorities, should caller ID pass-through be misused in any way.

I have the authority to sign on behalf of

Customer Signature _____ Date _____

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